

SPORTSPARK TERMS & CONDITIONS OF USE

Admission to use of the Sportspark is subject to the following Terms and Conditions

1. Sportspark may refuse admission, suspend or cancel user cards where persons display inappropriate behaviour or fraudulent use of cards.
2. All children under the age of 12 years must be accompanied by or under the supervision of an adult (16+) at an organised club, school or Sportspark session.
3. To benefit from Sportscard discounts or entry to Sportspark you must present your Sportscard at Reception when booking or paying.
4. Sportscards are individual to the person who has subscribed and are not transferable without the written permission of Sportspark. Sportscards may be withdrawn and future membership refused if cards are used by any other person. Refunds will not be given for unused periods of any level of Sportscard.
5. Users of Sportspark do so at their own risk and management will not accept responsibility for damage, accident or loss to vehicles or property.
6. Users must comply with all other Sportspark policies as advertised on the website and at Reception.
7. The facility cannot be hired at community or concessionary rates for commercial use by individuals, organisations or businesses. Facilities can be hired by commercial entities, at commercial rates, through Sportspark's events office. The Sportspark reserves the right to stop any use by suspected commercial entities that have not sought prior permission and remove said individuals/groups from the facility.
8. Sportspark reserves the right to amend or introduce any rules or price changes necessary to ensure the smooth running and financial viability of the facilities. At least 14 days' notice will be displayed within Sportspark of any changes.
9. All Sportscard use is subject to availability of facilities. We reserve the right to close access for maintenance or special events without refund or compensation to members.
10. The Sportspark reserves the right to take advance bookings for facilities to cover competitions, courses or special events without compensation or refund to members.
11. All bookings must be paid for in advance unless otherwise agreed by Sportspark management.
12. Sportspark members may book **for their own use** online, in person or by phone up to 14 days ahead for activities. Non-members and Green card holders may book online, in person or by phone up to 7 days ahead for activities.
13. To allow the maximum number of people to enjoy the facilities at the Sportspark no user may book more than two courts/pitches for the same day through Sports Reception. They may be consecutive.

Copies of the Terms and Conditions and all other policy statements are displayed at Reception and may be downloaded from our web site www.sportspark.co.uk

Phil Steele, Director of Sport & Commercial Services – December 2018.