

## SPORTSPARK COVID-19 TERMS & CONDITIONS OF USE

Admission to use of the Sportspark is subject to the following Terms and Conditions (in addition/amendment to our General Terms and Conditions of Use):

1. Sportspark may refuse admission, suspend or cancel user cards where persons display inappropriate behaviour or refuse to follow necessary safety measures in place, including but not limited to:
  - Compliance with the facility one-way system
  - Maintaining current social distancing requirements
  - Only attending if well and free of Covid-19 signs and symptoms
  - Undertaking cleaning/sanitising of equipment where requested
  - Cleaning/sanitising hands on entry to the building and regularly through the duration of the visit
2. All attendance must be controlled and therefore admittance is strictly by Sportscard or via Reception and for the sole purpose of participation.
3. Time within the venue should be kept to a minimum with participants attending and leaving the facility promptly whilst adhering to all booking times.
4. Customers are required to attend 'exercise ready' and are requested to change away from Sportspark whenever possible.
5. Users must comply with all departmental instructions as provided at [www.sportspark.co.uk/covid-19](http://www.sportspark.co.uk/covid-19)
6. All sporting use must comply with the relevant National Governing Body guidelines in place at the time. Use of all Sportspark facilities is provided on the agreement that all participants will make themselves aware of, and adhere to, this guidance at all times.
7. Sportspark reserves the right to amend programmes or introduce any rules or price changes necessary to ensure the smooth running and financial viability of the facilities.
8. Sportspark members may book **for their own use** online, in person or by phone up to 14 days ahead for all activities other than Swimming and Fitness Sessions. For Swimming and Fitness, booking can be made 3 days in advance for Bronze members and 7 days in advance for Gold, Silver and student memberships. Non-members and Green card holders may not currently book any activity. *This is an amendment to Point 12 of Sportspark's General Terms and conditions of use.*
9. To allow the maximum number of people to enjoy the facilities at the Sportspark no user may book more than two courts/pitches for the same day. They may be consecutive.
10. To allow the maximum number of people to enjoy the facilities at the Sportspark no user may book more than one fitness and one swim session on any day.
11. Bookings must be made prior to attending the venue. No 'walk-in' bookings will be taken on the day.
12. All children under the age of 12 years must be accompanied by, or under the supervision of, **just one adult (16+)**. Other (non-participating) dependents should not attend Sportspark whenever possible.
13. Spectating should be avoided unless required in order to adhere to point 12 (above).
14. Payments should be made via cashless methods at all times.