

At Sportspark we have worked hard throughout the period of closure, and since re-opening, to ensure that we adhere to all necessary guidance and legislation in order to ensure all staff and users are as safe as possible when on site.

In an ever-changing environment, we want to reassure you that we are continually reviewing our procedures and are ready to implement any changes as necessary in order to continue to support the physical activity of the community.

One-Way System

The one-way system within the building has been amended, with immediate effect, in order to minimise the need to exit the building, to reduce movement times and to help increase visitor compliance.

The main changes to note are:

- The main stairwell at Reception will be reversed to become **down only**
- The two stairwells in the main corridor will be reversed to become **up only**

Those exiting activities in Halls 4 and 5 will therefore have a short stretch of contraflow before being required to go up the first stairwell and re-join the new system.

Therefore, Group Exercise participants within Hall 4 will no longer be required to queue along the main arena balcony and can instead travel straight to the venue.

In order to assist in these procedures we would like to remind all customers to attend as close to the advertised start time as possible. If you arrive on site in advance of 5 minutes before, we kindly ask that you wait within your car, or away from the building, until ready.

Please note that access routes to the outdoor areas will be unaffected.

Full details on this new movement system can be found within our explanatory video [here](#).

We have also made the decision to adjust our policy on Face Coverings with effect from **Saturday 3rd October 2020**:

Face Coverings

To assist in further reducing the risk of virus transmission, Sportspark now requests that all visitors wear a face covering from Saturday 3rd October (unless exempt by legislation) while they are moving around the building and externally where 2m social distancing cannot be achieved (for example if a walkway is busy).

Once within their activity space, and whilst adhering to NGB guidance, face coverings can be removed.

Please remember that 2m social distancing, hand washing and respiratory hygiene, are the most important and effective measures we can all adopt to prevent the spread of coronavirus and keep each other safe. Therefore, the wearing of face coverings should not be seen as a substitute for any of these safety measures and all users are still required to adhere to the covid-19 Terms and conditions of use found [here](#).

We thank you for your understanding and ongoing help to ensure that we can continue to operate safely going forwards.