

## SPORTSPARK COVID-19 TERMS & CONDITIONS OF USE

Admission to use of the Sportspark is subject to the following Terms and Conditions (in addition/amendment to our General Terms and Conditions of Use):

1. Sportspark may refuse admission, suspend or cancel user cards where persons display inappropriate behaviour or refuse to follow necessary safety measures in place, including but not limited to:
  - Compliance with the facility one-way system
  - Maintaining current social distancing requirements
  - Only attending if well and free of Covid-19 signs and symptoms
  - Undertaking cleaning/sanitising of equipment where requested
  - Cleaning/sanitising hands on entry to the building and regularly through the duration of the visit
2. All attendance must be controlled and therefore admittance is strictly by Sportscard or via Reception and for the sole purpose of participation.
3. Time within the venue should be kept to a minimum with participants attending and leaving the facility promptly whilst adhering to all booking times.
4. Customers are required to attend 'exercise ready' and are requested to change away from Sportspark whenever possible.
5. Users must comply with all departmental instructions as provided at [www.sportspark.co.uk/covid-19](http://www.sportspark.co.uk/covid-19)
6. All sporting use must comply with the relevant National Governing Body guidelines in place at the time. Use of all Sportspark facilities is provided on the agreement that all participants will make themselves aware of, and adhere to, this guidance at all times.
7. Sportspark reserves the right to amend programmes or introduce any rules or price changes necessary to ensure the smooth running and financial viability of the facilities.
8. To allow the maximum number of people to enjoy the facilities at the Sportspark no user may book more than two courts/pitches for the same day. They may be consecutive.
9. To allow the maximum number of people to enjoy the facilities at the Sportspark no user may book more than one fitness and one swim session on any day.
10. Bookings must be made prior to attending the venue. No 'walk-in' bookings will be taken on the day.
11. All children under the age of 12 years must be accompanied by, or under the supervision of, **just one adult (16+)**. Other (non-participating) dependents should not attend Sportspark whenever possible. Accompanying adults may remain on site for the duration of any **outdoor** sessions but should remain within activity spaces (whenever possible) and avoid encroaching into walkways.
12. Once within organised sessions (whereby the coach undertakes supervision) accompanying adults, for any child 12yrs or above, must vacate the area unless ongoing supervision is required in order to provide care or assistance to a person with disabilities or specific medical needs.
13. Spectating is not currently permitted for any indoor activities unless required in order to adhere to point 12 (above). Non-participants may only remain on site if utilising the Sportscafe (in line with Government guidelines) or staying within pre-agreed areas as communicated by the necessary department.
14. Payments should be made via cashless methods at all times.

**Updated 20.4.21**