

SPORTSPARK COVID-19 TERMS & CONDITIONS OF USE

Admission to use of the Sportspark is subject to the following Terms and Conditions (in addition/amendment to our General Terms and Conditions of Use):

1. Sportspark may refuse admission, suspend or cancel user cards where persons display inappropriate behaviour or refuse to follow necessary safety measures in place, including but not limited to:
 - Only attending if well and free of Covid-19 signs and symptoms
 - Undertaking cleaning/sanitising of equipment where requested
 - Cleaning/sanitising hands on entry to the building and regularly through the duration of the visit
 - Allowing others to maintain social distancing and respecting other's personal space.
2. Face coverings should be used whilst moving through indoor areas, and until within the designated activity space.
3. Users must comply with all departmental instructions as provided at www.sportspark.co.uk/covid-19
4. All sporting use must comply with the relevant National Governing Body guidelines in place at the time. Use of all Sportspark facilities is provided on the agreement that all participants will make themselves aware of, and adhere to, this guidance at all times.
5. Sportspark reserves the right to amend programmes or introduce any rules or price changes necessary to ensure the smooth running and financial viability of the facilities.
6. Bookings must be made prior to attending the venue whenever possible.
7. All children under the age of 12 years should be accompanied by, or under the supervision of, **just one adult (16+)**. Other (non-participating) dependents should not attend Sportspark whenever possible. Accompanying adults may remain on site for the duration of any sessions but should remain within activity spaces (whenever possible) and avoid encroaching into walkways.
8. Indoor spectators are only permitted for certain groups at the current time. This includes u18 participants and UEA Student Sport events. Attempts should be made to minimise the numbers attending, stay within activity spaces if possible and avoid encroaching into walkways. Student sport activity spectators must also wear face coverings where they are unable to maintain at least 1m social distancing (in line with UEA facility policy). The only exceptions to this relate to events where facilities have been hired for the sole purpose of spectating e.g. bleacher seating and/or pool balcony areas.
9. Visitors must comply with any capacity limits implemented within Sportspark facilities.
10. Payments should be made via cashless methods at all times.