

Lost Property

Unfortunately we cannot take responsibility for any lost property.

If you have lost something please ask for the Duty Manager, or speak to a Receptionist.

We try and keep items for up to two weeks with valuable items kept for longer periods.

Due to the volume of items that we receive we are unable to keep things for longer.

For hygiene reasons some items have to be thrown away immediately. Swimwear will be retained for 24 hours and disposed of if not claimed by that time.

We are not able to deal with lost property queries via the telephone or email, all enquiries must be made in person. During busy periods, there may be a delay in dealing with your request.

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